

Arb and Arb Accept

Arbitration Order

The Arbitration order is used to set a vehicle to the 'Arbitration' state. This is done to prevent other orders until the Arbitration process is complete. The Arbitration order does not resolve an Arbitration one way or the other, this is only done using the '**Arb Accept**' order (see below).

Arbitration Orders may be done for the following Vehicles:

- Open Vehicle (OV)**
- Closed Buyer (CB)**
- Closed Seller (CS)**
- Closed Vehicle (CV)**

Order can be done from the **Dealer Profile** or **Vehicle Orders** application

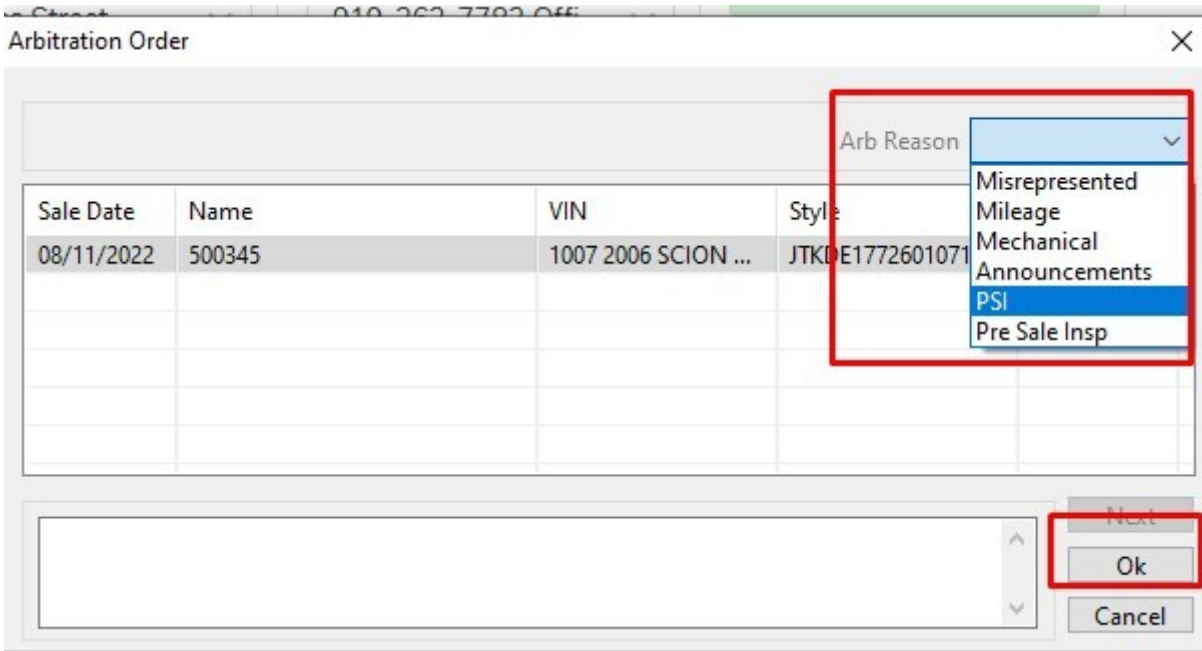
The screenshot shows the Dealer Profile application for APEX CAR & TRUCK SALES LLC - X34. The interface includes a navigation menu on the left, a main content area with dealer details and a vehicle grid, and an ORDERS column on the right. The 'Arbitration' button in the ORDERS column is highlighted with a red box. The vehicle grid contains the following data:

Item	Ind	Date	Due Seller	Due Auction	Payments	Price	Fees	Goods	Servi
▶ 1002 2013 TOYOTA TACOMA	CB	08/11/2022	\$0.00	\$0.00	\$370.00	\$15,000.00	\$370.00		
▶ 1007 2006 SCION TC	CB	08/11/2022	\$0.00	\$0.00	\$220.00	\$4,000.00	\$220.00		
▶ 1110 1992 CHEVROLET CAVALIER	CB	08/11/2022	\$0.00	\$0.00	\$150.00	\$1,150.00	\$150.00		
▶ 1113 2015 CHEVROLET CAMARO	CB	08/11/2022	\$0.00	\$0.00	\$360.00	\$14,200.00	\$360.00		
▶ 1115 2014 JEEP PATRIOT	CB	08/11/2022	\$0.00	\$0.00	\$668.00	\$55,800.00	\$668.00		
▶ 1118 2004 Chevrolet Suburban	ID	08/11/2022	\$0.00	\$0.00					
▶ 1119 2006 Audi A3	CB	08/11/2022	\$0.00	\$0.00	\$130.00	\$1,000.00	\$150.00	-\$20.00	
▶ 9024 2007 CHEVROLET TRAILBLAZER	CB	08/11/2022	\$0.00	\$0.00	\$275.00	\$7,800.00	\$275.00		
▶ 9027 2014 MAZDA CX-5	CB	08/11/2022	\$0.00	\$0.00	\$340.00	\$12,800.00	\$340.00		
▶ 9032 1991 LEXUS LS 400 LUXURY SEDAN	CB	08/11/2022	\$0.00	\$0.00	\$210.00	\$3,200.00	\$210.00		

Select

- The Vehicle in the grid
- The Arbitration order from the right side "Order" Column.
- This will launch the form

Note: The 'Arbitration' order is done from the Buyer side.



- Select the reason code and click 'OK' to complete.

Arb Accept Order

Once the vehicle has been to Arbitration and the Auction has determined the outcome; an 'Arb Accept' order must be done to input the agreed-upon price.

Note: The 'Arb Accept' order is done from the Buyer side.

from the [Dealer Profile](#) or [Vehicle Orders](#) application

Dealer Profile

Q Advanced Search Search VSN VIN

Q Dealer Name Search

AMERICAN SALES - X1278
AMERICAN SALES & LEASING
AMERICARS N.C. - X28
AMHERST CAR & TRUCK SALE
ANDERSON PONT BUICK OLD
ANDREWS AUTO SALES LLC -
ANDY'S CAR COMPANY INC -
APEX CAR & TRUCK SALES LI

Dealer Rep - 34
DAVID ROBERTSON - 199
MICHAEL ROBERTSON - 454

AMERICAN SALES - X1278
ARC MOTORS OF SHORTSVIL
ART BUTLER AUTO SALES INC
ASHEBORO NISSAN INC - X96
ASTRO @ EXIT 132 BUICK GM
ATLANTA AUTO BROKERS IN
ATLANTA TOYOTA INC - X282
ATLAS AUTO SALES LLC - X96

APEX CAR & TRUCK SALES LLC - X34 > Dealer Rep - 34

Address Type: Business Street
308 N SALEM ST
APEX
NC 27502
United States

Phone: 919-362-7783 Offi...
Ext: Department: PIN:

Bus ID: Dealer License
AuctionAccessID: 5118777
Dealer Type: Independent
Status: Active

Orig Reg: 03/30/2022
Last: 08/29/2022
Allowed: Buy / Sell
Email:

Rep Name: Dealer Rep - 34
Last Visit: 08/29/2022
Allowed: Buy / Sell
Rep ID: 34

Dealer Alert

Dealer Representatives Account Banking Vehicles

Title#: 72364435
Title State: TN
Arbitration Reason: Misrepresented

Brand Date: Odo Date:
Debtor: Hold Status: Access:

ANNOUNCEMENTS:
MILES EXEMPT BAD TRANSMISSION

Items per Page: 15 First < 1-10 of 10 > Last

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▶ 1002 2013 TOYOTA TACOMA	CB	08/11/2022	\$0.00	\$0.00	\$370.00	\$15,000.00	\$370.00		
▶ 1007 2006 SCION TC	AR-N	08/11/2022	\$0.00	\$0.00	\$220.00	\$4,000.00	\$220.00		
▶ 1110 1992 CHEVROLET CAVALIER	CB	08/11/2022	\$0.00	\$0.00	\$150.00	\$1,150.00	\$150.00		
▶ 1113 2015 CHEVROLET CAMARO	CB	08/11/2022	\$0.00	\$0.00	\$360.00	\$14,200.00	\$360.00		
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ORDERS

Edit Vehicle
Arb Accept
Test Drive
Adjustments
Charges
Replace Seller
Register Title
Transfer Title

Select

- The Vehicle in the grid
- The Arb Accept order
- This will launch the form

Arb Accept orders have two outcomes:

1. Price > \$0.00 (this results in a '**Sold**' [OS] state).

Arbitration Outcome Order

Orig Bid \$7,000.00 Adjust. \$0.00 New Bid 7000.00 Outcome Binding Bid

Sale Date	Name	VIN	Style	VSN
08/23/2022	100232	1007 2013 CHRYSL...	1C3CCBAG4DN72...	

Vehicle Account Guided

Destinati...	Run...	Description	Amount
	1007	Buyer's Fee	\$325.00
	1007	Block Sale	\$18,200....
	1007	Turn Down	-\$18,20...
	1007	Turn Down	-\$325.00

Outcome Pass Estimate \$0.00

Assignment Reason Misrepresent

Post Guidance

Next

Ok

Cancel

2. Price = \$0.00 (this results in a '**Turn Down**' [TD] state).

Arbitration Outcome Order

Orig Bid **\$7,000.00** Adjust. **-\$7,000.00** New Bid **\$0.00** Outcome **Misrepresente**

Sale Date	Name	VIN	Style	VSN
08/23/2022	100232	1007 2013 CHRYSL...	1C3CCBAG4DN72...	

Vehicle Account Guided

Destinati...	Run...	Description	Amount
	1007	Buyer's Fee	\$325.00
	1007	Block Sale	\$18,200....
	1007	Turn Down	-\$18,20...
	1007	Turn Down	-\$325.00

Outcome **Fail** Estimate **\$0.00**

Assignment **Misrepresente**

Post Guidance

Next
Ok
 Cancel

- Since charges may remain on the Buy Side of the vehicle you will be prompted to guide those charges to the Account during the Arb Accept order.
- Follow the normal Guidance procedures outlined here.

The chart below can be used to identify if a Vehicle or an Account will contain the adjustment resulting from the 'Arb Accept' order.

	Saves (arb accept > \$0.00)	Saves (arb accept > \$0.00)	Turn Downs (arb accept = \$0.00)	Turn Downs (arb accept = \$0.00)
	* State *	* adjustments *	* State *	* adjustments *
Open Bought / Open Sold	OB/OS	Vehicle / Rep Account	TD	Vehicle / Vehicle
Open Bought / Closed Sold	OB/CS	Vehicle / Rep Account	TD	Vehicle / Vehicle

Closed Bought / Open Sold	CB/OS	Rep Account / Vehicle	TD	Rep Account / Vehicle
Closed Bought / Closed Sold	CB/CS	Rep Account / Rep Account	TD	Rep Account / Vehicle
In Active	CB/CS	Rep Account / Rep Account	TD	Rep Account / Vehicle

Revision #4

Created 13 September 2022 16:38:17

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